



# Pentaho Consulting Services

*“Using Pentaho for our business intelligence platform, along with the expert support and knowledge provided by [Pentaho Consultants], BNSF Logistics was able to implement our initial data warehouse with web-based reporting and analytics in just six weeks. Not only did we deliver a powerful business intelligence tool set for our organization in short order, but were able to do so at a fraction of the cost of proprietary alternatives.”*

- BNSF Logistics

## Pentaho Consulting Services

Pentaho offers a range of flexible technical services to help organizations quickly deploy business intelligence (BI) solutions using the world’s leading open source BI suite. Our consultants have decades of successful BI deployment experience and use industry best-practices so that you get the most out of your implementation right from the start.

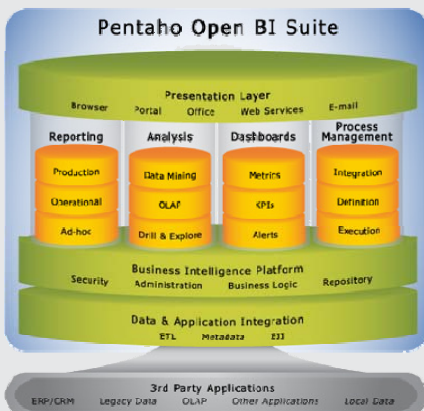
### About our Consulting Services

Pentaho Consulting Services range from initial installation and setup to full application integration. Typically, Pentaho consulting engagements are short-term or periodic in nature to provide you with expert assistance at various stages of your application lifecycle. All engagements are delivered by trained and knowledgeable Pentaho consultants that have an in-depth understanding of how to deliver successful business intelligence deployments, and how to maximize your benefits from Pentaho’s BI technology.

Because of the unique nature of each individual engagement, and to ensure project success and adequate follow-up, a statement of work is always defined and agreed upon in advance.

### Benefits

- Create a proof of concept or prototype to validate your project
- Demonstrate the business value of Pentaho’s Open BI Suite
- Learn best-practices for implementing Pentaho technologies
- Expedite the development and deployment of your BI solution
- Ensure that the implementation aligns with business objectives
- Develop a roadmap for solution implementation and roll-out
- Gain from time-tested methodologies delivered by true Pentaho experts
- Choose from packaged and tailored offerings that meet the needs of any organization



## Consulting Services at Any Stage of Deployment

Whether you are new to Pentaho and looking for the quickest way to achieve success, or have already deployed and would like additional assistance to resolve any remaining issues, Pentaho offers the professional services to get you where you need to go.

### Services Available

- Application design, prototyping, and proof of concept
- Pentaho Open BI Suite installation and setup
- Security integration
- Data warehouse architecture and development
- Report design and development
- Dashboard design and development
- Analysis (OLAP) design and development
- Metadata design and development
- Application integration
- Performance tuning
- Application troubleshooting
- Remote assistance
- Data Mining approaches and development

### Pentaho BI Pilot Program

Looking for a jump start to BI success? Pentaho's BI Pilot Program provides an end-to-end assessment of your BI requirements and tailored design to ensure that Pentaho's technology is used in the best possible way, right from the start. This program serves as a "proof-of-concept" addressing your real-world data sets and delivering the initial deployment of the Pentaho Open BI Suite and custom solutions. Your team will gain valuable insight via knowledge transfer from our solution experts on the best-in-class capabilities of the Pentaho Open BI Suite. The Pentaho BI Pilot Program is aimed at expediting the design, development and deployment process to deliver on-time and on-budget completion of your BI project.

### Choose Pentaho Consulting Services when:

- You are trying to expedite the development and deployment processes of important applications and / or optimize the alignment of these applications with business objectives.
- In-depth knowledge about business intelligence applications and the Pentaho Open BI Suite is essential for success.
- Your team would benefit from in-person mentoring by a product or business intelligence expert.
- You need assistance migrating to the Pentaho Open BI Suite.
- You are engaged in an important proof-of-concept or need help configuring or optimizing Pentaho solutions.

## Pentaho Subscription

The Pentaho BI Suite Subscription extends Pentaho's best-in-class open source BI capabilities with professional technical support, Management Services features, and intellectual property indemnification. A Pentaho BI Suite Subscription allows you to deploy the world's most popular open source BI suite in production with confidence, security, and far lower total cost of ownership (TCO) compared to proprietary alternatives.

### Professional Technical Support

- Telephone and electronic support
- Access to the experts at Pentaho
- Guaranteed response times

### Pentaho Management Services

- Enhanced features for performance, scalability, manageability
- Easier deployment and maintenance for reduced TCO

### IP Indemnification and Certified Software

- Production-deployable, stabilized, certified downloads
- Avoid open source IP risk

Visit [www.pentaho.com](http://www.pentaho.com) to learn more about how Pentaho and open source business intelligence can change the way your company uses information.

Consulting Inquiries: [sales@pentaho.com](mailto:sales@pentaho.com)  
Alliances: [alliances@pentaho.com](mailto:alliances@pentaho.com)  
Phone: +1 407-812-OPEN (6736)  
Fax: +1 407 517-4575